

## HOW TO FILE A COMPLAINT

Anyone who wishes to file a complaint against a healthcare professional in the state of Texas can call the **Health Professions Council toll-free complaint referral system: 800-821-3205**. This automated, statewide number will route you to the appropriate licensing agency. You can also file complaints online (see below).

### **Texas Behavioral Health Executive Council**

1801 Congress Ave., Ste. 7.300 • Austin, Texas 78701 • Phone: (512) 305-7700

- Texas State Board of Examiners of Professional Counselors
- Texas State Board of Examiners of Psychologists
- Texas State Board of Social Worker Examiners
- Texas State Board of Examiners of Marriage and Family Therapists

To file a complaint online: <https://www.bhec.texas.gov/discipline-and-complaints/index.html>

### **The Executive Council of Physical Therapy and Occupational Therapy Examiners (ECPTOTE)**

1801 Congress Ave Ste 10.900 • Austin, TX 78701 • Phone: (512) 305-6900

To file a complaint online: <https://ptot.texas.gov/file-a-complaint/>

### **Texas Board of Nursing**

1801 Congress Avenue, Suite 10-200 • Austin, TX 78701 • Phone: 512-305-7400

To file a complaint online:

[https://www.bon.texas.gov/discipline and complaints policies and guidelines filecomplaint.asp.html](https://www.bon.texas.gov/discipline%20and%20complaints%20policies%20and%20guidelines%20filecomplaint.asp.html)

### **Texas Medical Board**

1801 Congress Avenue, Suite 9.200 • Austin, TX 78701 • Phone: 512-305-7030

To file a complaint about a physician, physician assistant, or acupuncturist in the state of Texas, you can call the Texas Medical Board at 800-201-9353 or file a complaint online:

<https://www.tmb.state.tx.us/resources/for-the-public/complaint-about-licensee>